

# **24/7 Nurse Triage Call Service** for Non-Urgent Workplace Injuries

Always call 911 for emergencies or life-threatening injuries

## SIFCare makes it easy to deal with workplace injuries If an employee is injured, please follow these steps:

#### **UPON INJURY**

- 1. If appropriate, call 1-866-453-5216 to talk with a registered Triage Nurse. We are available 24/7 including weekends and holidays.
- 2. Company Name:
- 3. The Triage Nurse will advise the employee on first aid and whether to visit with your preferred medical provider. They will also start the First Report of Injury Form for you on the call.
- 4. Preferred Provider Name:

#### **POST INJURY**

- 1. The injured worker can call SIFCare back with any questions, concerns, or if symptoms worsen.
- 2. Even if the Triage Nurse recommends self-care, the injured worker can visit a doctor if they wish or if symptoms worsen.
- 3. To start your workers' compensation claim, you must complete the email we will send to gather injured worker's personally identifiable information.

### FAQ

#### Who should make the call?

A supervisor should call SIFCare with the injured worker asap after the injury. The Triage Nurse may ask to speak to the injured worker privately.

#### How long will the call last?

That depends on the injury, but most calls last about 20 minutes.

